



For Immediate Release

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Langley Visitor Centre Scores Top Marks

With the peak visitor season upon us, Tourism Langley has earned the right to boast. In a recent report summary received from Tourism B.C., the Langley Visitor Centre scored a remarkable score of 93% in their first round of quality reviews.

Each year, during the summer season, a series of comprehensive evaluations are performed throughout the entire province under a program delivered through Tourism B.C. known as the Visitor Centre Quality Service Evaluation Program. The purpose of the program and its evaluations are to assess the status of the Visitor Centre and measure the quality of service being provided to the travelling public.

Highlights of the review included high scores in the evaluation of the visitor's first impression, observations on communication with the Visitor Centre Counsellor and the overall interior appearance of the Centre.

"I am extremely proud of the staff working at the Langley Visitor Centre this season", comments Deborah Kulchiski, Executive Director, Tourism Langley. "Through the pre-season training conducted by Kristina Gervais, Tourism Coordinator, the Visitor Centre Counsellors have displayed their commitment to Langley. Their professional approach and dedication has resulted in the development and delivery of very high standards".

Tourism Langley commenced delivery of visitor services on January 1st, 2008, which had been previously delivered by the Greater Langley Chamber of Commerce for more than 20 years.

The Langley Visitor Centre is located at 9234 Glover Road, Fort Langley, and is one of approximately 112 community based Visitor Centre's in the province working within the Tourism BC Visitor Centre Network.

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